



NELSON BROS
FUNERAL SERVICES

Goods & Services Price List
2018-19

Introduction

Overview of Funeral Expenses

Funeral Expenses are made up of three key areas:

1. Service Fees
2. Products
3. Disbursements/Third Party Fees

Service Fees are Nelson Bros fees to cover the various tasks and activities undertaken by our professional staff to plan, organise and carry out the funeral. It includes the time, expertise, use of our facilities and equipment necessary to conduct the service.

Products are the various elements selected for each funeral, such as the casket or coffin, cremation urns, memorial books, DVD Tributes, or refreshments at our funeral home.

Disbursements are Third Party Fees which we pay on your behalf. A funeral will typically include a range of disbursements, including fees for the cemetery or crematorium, death certificate, officiant, venue, printing & stationery, floral tributes, and newspaper notices.

Understanding Funeral Expenses

When comparing funeral expenses between funeral directors, you should ensure that there are no hidden surprises. The quality and level of service provided by funeral directors can vary greatly.

Tax – all fees on our account are required by law to include GST. Every fee quoted to you by Nelson Bros includes GST. Be aware that some funeral directors add GST to their listed fees. Some third party fees (e.g. new graves, church fees) may be exempt from GST. In these circumstances, you are welcome to pay them direct for the saving.

Inclusive – Nelson Bros service fees include all the services typically associated with a funeral – including the collection of the deceased into our care 24 hours a day, 365 days a year, full mortuary care, hearse and courtesy coach for the family, services at a time to suit you (including outside normal business hours, weekends and public holidays), and the required number of professional staff, vehicles and equipment to carry out the funeral.

Payment Options

Nelson Bros Funeral Services offers the following payment options:

Online	Credit Card via Payment Centre on our website nelsonbros.com.au
Direct Deposit	BSB 484 799 Account Number 162293641
In person	<i>(Nelson Bros funeral homes are open Monday to Friday 9am - 5pm or by appointment)</i> Cash, Cheque or Bank Cheque) EFTPOS (Visa, Mastercard, American Express or debit card)
Telephone	Credit Card
By mail	Cheque or bank cheque made payable to Nelson Bros Funeral Services sent with details of the payment to 214 Lorimer Street, Port Melbourne VIC 3207

Please note there are no surcharges for payment by Credit Card.

Service Fees

	Burial Funeral	Cremation Funeral	Private Viewing	Non- Attended
24 hours/365 day service to bring your family member into our care	✓	✓	✓	✓
Personal Arrangement Interview to provide advice and plan the funeral, plus other appointments as necessary	✓	✓	✓	✓
Liaison with cemeteries, crematoria, government departments, officiant, venue, musician, florist, newspapers and other parties as appropriate	✓	✓	✓	✓
Preparation and lodgement of all necessary documentation	✓	✓	✓	✓
Collection of Medical Certificates from doctor or hospital	✓	✓	✓	✓
Clinical care, treatment and presentation of deceased by qualified professionals	✓	✓	✓	
Viewing (up to 3 hours cumulative)	✓	✓	✓	
Additional viewing time (per hour)	○	○	○	
Rolls Royce Hearse	✓	✓		
Rolls Royce Courtesy Coach (seats up to 4)	✓	✓		
Additional vehicles (vintage Buick Hearse, Horsedrawn Hearse, Floral Hearse, and additional Coaches)	○	○		
Funeral information and electronic guest book posted on Nelson Bros website	✓	✓	○	○
Service at Nelson Bros Funeral Home	✓	✓		
Prayers at Church or Chapel (up to 3 hours cumulative)	✓	✓		
Service at Church or other non-Nelson Bros location	✓	✓		
Hearse drive by home or local place of significance	✓	✓		
Delivery to Crematorium		✓	✓	✓
Burial Service at Cemetery	✓			
Interment of deceased at Cemetery	✓			
	\$7,750	\$6,550	\$4,215	\$2,215

Service at Nelson Bros Funeral Home				
Refreshments (variety of menus available for service at our funeral home)	○	○	○	
DVD Tribute (including 50 photos, 3 DVDs)	✓	✓		
Memorial Book	✓	✓		
Payment Terms				
All costs paid before funeral	○	○	✓	✓
Disbursements paid day prior to funeral	✓	✓		
Administration fee deducted when all costs paid within 30 days of signing agreement	✓	✓		

 Included
  Optional
  Not available for this service type

Other Service Fees

Administration Fee

\$550

If payment of the deposit is made prior to the funeral and the final balance of the account is paid by the due date, this administration fee will be deducted from the account.

State Funeral

\$10,350

Available for all families, including for State Funerals

- 24 hours/365 day service to bring deceased into our care
- Personal arrangement interview to provide advice and plan the funeral, plus other appointments as necessary
- Liaison with government departments, cemeteries, crematoria, officiant, venue, musicians, florist, newspapers, media and other parties as appropriate.
- Preparation and lodgement of all necessary documentation.
- Collection of medical certificates from doctor or hospital.
- Clinical care, treatment and presentation of deceased by qualified professionals.
- Unlimited viewing as required.
- *Casket recommended*
- Rolls Royce Hearse and three Rolls Royce Courtesy Coaches for family.
- Floral Hearse if required.
- Funeral information and electronic guest book published on Nelson Bros website.
- Prayers at Church or Chapel if required.
- Services at Church, Chapel, Cemetery or Crematorium, or other venue as required, with minimum 6 funeral attendants.
- Two Memorial Books.
- Custom Floral Tribute included (*valued at \$800*).
- DVD Tribute included.
- Burial Service at Cemetery (if required)
- Interment of deceased at Cemetery (if required)
- Delivery to Crematorium (if required)

Disbursements to be paid day prior to funeral. Balance of Account due within 30 days of signing the Agreement.

Overseas

\$9,550

- Includes services as required for Burial Service Fee or Cremation Service Fee.
- Personal arrangement interview to provide advice and plan the Overseas Repatriation, plus other appointments as necessary.
- Full Embalming.
- Liners & Packaging extra fees apply.
- Includes transportation of deceased to Airport and liaison with Airlines, Consuls and Health officials.
- Details must be confirmed by Nelson Bros Repatriation Team before estimated time of departure can be provided.
- Estimated time of departure subject to embalming, Consul, Health Department.
- Including staff and equipment required to perform above and professional services.

Payment required in full before body dispatched to airport.

Exhumation

\$10,350

- Services as required for Exhumation.
- Personal arrangement interview to provide advice and plan the Exhumation, plus other appointments as necessary.
- Liaison with government departments, cemeteries, officiant, mason and other parties as appropriate.
- Collection, preparation and lodgement of all necessary documentation.
- Exhumation from initial interment to final resting site, in accordance with government requirements.
- Mortuary Care.
- Services at Cemetery or other venue.
- Including staff and equipment required to perform above and professional services.

Payment required in full before exhumation.

Memorial Service

\$2,350

Memorial Service only – funeral not performed by Nelson Bros.

- Personal arrangement interview to provide advice and plan the service, plus other appointments as necessary
- Collection of all necessary documentation and compilation including lodgement of registration of death (if required).
- Rolls Royce Courtesy Coach for family.
- Memorial Service at Nelson Bros. Chapel.
- Including staff and equipment required to perform above and professional services.

Other Fees

Certificates

Death Certificate, Registry of Births, Deaths & Marriages (incl postage within Australia)	\$37.40
Doctor's Cremation Certificate, Part B	\$88
Cause of Death – signed by doctor (may be waived by doctor)	from \$88

Additional Vehicles

Does not apply to Non-Attended or Viewing Only Services.

Coach	\$375
Floral Hearse	\$375
Buick Hearse	\$625
Horse Drawn Hearse (includes two black horses with plumes and carriage driver)	\$1,925
Mileage beyond Metropolitan area (per kilometre)	\$4

Transfer Fee

Metropolitan Melbourne (includes 50km)	\$525
Mileage beyond Metropolitan area (per kilometre)	\$4
Interstate/Overseas	POA

Miscellaneous

Viewing Time per hour (on Burial & Cremation Funerals 3 hours cumulative time allowed before fee charged)	\$250
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Caskets & Coffins

Caskets

Berwick Casket #	\$3,975
Corinthian Casket	\$4,025
Elizabeth Casket *	\$3,750
Glenhuntly Casket	\$3,750
Hartfield Casket #	\$5,500
James Casket *	\$2,575
Last Supper Casket	\$5,500
Liberty Casket	\$2,975
Nelson Casket	\$2,750
O'Neill Casket *	\$3,750
Pieta Maple Casket	\$7,450
Premier Casket	\$14,000
Rosedale Casket	\$3,850
Sacrament Casket	\$6,100
Weston Casket	\$3,975
William Casket *	\$3,750

Metal Caskets

Aries Bronze Casket	\$2,850
Aries Pearl Casket	\$2,850
Classic Gold Casket	\$15,000
Desert Champagne Casket	\$3,850
Golden Pearl Casket	\$5,200
Golden Sienna Casket	\$10,000
Millennium Casket	\$29,000
Primrose Casket	\$5,200
Promethean Casket	\$49,000
Sierra Bronze Casket (K Shell)	\$5,200
Sierra Casket (A37)	\$6,200
Silver Rose Casket (K Shell)	\$5,200

Coffins

Ambassador Coffin	\$3,850
Batman Coffin *	\$1,795
Burke Coffin *	\$1,395
Calvary Coffin *	\$2,295
Creswick Coffin *	\$2,295
Davidson Coffin	\$2,750
Hampton Coffin	\$2,750
Henty Coffin *	\$1,995
Hume Coffin *	\$875
Jewish Coffin *	\$975
Linton Coffin *	\$2,575
Maldon Coffin	\$1,995
Mission Brown Coffin *	\$595

Rental Casket

Linford Casket	\$1,895
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Miscellaneous

Custom painting for coffin or casket	\$595
Casket/Coffin Handling Fee (for supplied coffins/caskets by client)	\$595
Breasting Casket or Coffin	\$80
Coffin/Casket Liner	\$1,895
Repatriation Packaging	\$425
Timber Shipping Crate	\$2,895

Custom items are always available upon request.

* Available in standard oversize

Available with full or half lid

Note a waiver must be signed for any casket or coffin not supplied by Nelson Bros.

Products

Audio-Visual

DVD Tribute (including 50 photos, 3 DVDs)	\$225
Extra DVD	\$15
USB with digital images	\$15
Audio Visual Projector & Operator at church or other venue	\$440

Memorial Books

Standard Blue	\$70
Parchment Green or Red	\$80

Crucifix

814-1 Antique Gold Crucifix or Cross (curved or flat back)	\$135	JC-8510-L (Gold Plate Brass Cross with Metal Figure)	\$85
814-3 Antique Silver Crucifix or Cross (curved or flat back)	\$135	JC-9593-L (10" Walnut Finish Cross, Gold Metal Figure)	\$105
Plain Cross Medium No.53 (Gold or Silver)	\$75	JC-2755-N (Walnut Cross with Resin Figure)	\$185
Crucifix Medium No. 53 (Gold or Silver)	\$95	JC-5045-N (Walnut Cross with Resin Figure)	\$160
JC-43-F (Gold Orthodox)	\$150	JC-9941-T (Premium Walnut, Gold & Pewter)	\$210
JC-2001-F (Orthodox)	\$185	CE-2604-1 (Eastern Orthodox)	\$160

Temporary Grave Markers

Temporary White Cross	\$195
Temporary Russian or Greek Cross / Buddhist Marker	\$195

Cremation Memorials/Urn

Bathurst Medium Sphere (Ebony or Pearl)	\$260	Nelson Urn	\$395
Bathurst Small Sphere (Ebony or Pearl)	\$170	Warne Oak Urn	\$375
Evans Urn	\$190	Weights Pewter Urn	\$300
Jackson Large Urn (Red Roses, Violet or Sculptured Gum)	\$330	Whear Pyramid	\$300
Jackson Medium Urn (Red Roses, Violet or Sculptured Gum)	\$270	Anakie Honey Bear (Blue, Pink or Pale Green)	\$165

Personalisation of Cremation Memorials

\$65

Cremation Memorials may be personalized with the full name of the deceased, the date of birth and date of death only. Any additional information may incur additional fees. The Evans Urn is biodegradable and comes with a standard tag which be personalised by the family after purchase (e.g. photograph of the deceased). There are three varieties available for personalisation:

- Engraving (for Nelson Urn and Weights Pewter Urn)
- Name Plate (for Warne Oak Urn and Whear Pyramid)
- Hand-painted (for Bathurst Sphere, Jackson Urn and Anakie Honey Bear)

Refreshments

Tea & Coffee \$7

Per person

Tea & Coffee

Iced Water

Classic Menu \$20

Per person

Hot Finger Food Savouries

Gourmet Club Sandwiches

Home-style Cakes, Slices & Biscuits

Elegance Menu \$20

Per person

Cold Finger Food Savouries

Gourmet Club Sandwiches

Home-style Cakes, Slices & Biscuits

Club Menu \$15

Per person

Gourmet Club Sandwiches

Home-style Cakes, Slices & Biscuits

Gluten Free Club Menu available \$20

Extras

Home-style Cookies per tray (serves 10) \$18

Fruit Juice per 2 litre bottle (Orange or Apple). Suggest 10 person per 2 litre bottle \$8

Soft Drink per 1.25 litre bottle (Coca Cola, Fanta or Lemonade). Suggest 6 person per 1.25 litre bottle \$5

Weekends & Public Holidays

+ 10% surcharge for Saturdays, Sundays & Public Holidays (if available) + 10%

Prayer/Viewing Menu

Per 2 hours \$250

Only available for viewings and prayer services. Not available on day of funeral.

Self-service urn with tea and coffee

Basic sweet biscuits

Limited Stock

From time to time, Nelson Bros has limited excess or discontinued stock items which we offer to our clients. Some of these items are one-off, others are heavily discounted. Because we have only limited stock, we cannot guarantee them at the time of the arrangement but will confirm availability as soon as possible.

As at 1st July 2018, some of our current limited stock includes:

Coffins & Caskets

Hainsworth Woollen Casket	\$1,995 (was \$3495)
Brighton Casket	\$2,295 (was \$3300)
Taylor Casket	\$2,295 (was \$3300)
Serenity Casket	\$2,575 (was \$3600)
Denman Coffin	\$2,750 (was \$4250)

Memorial Books

Falling Leaves (<i>Chinese Language</i>)	\$65 (was \$95)
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Cross & Crucifixes

Small Cross (No. 52) (<i>gold or silver</i>)	\$35 (was \$55)
814-2 Antique Bronze Cross (<i>curved back only</i>)	\$95 (was \$125)

Crucifix Mounts

All Crucifix Mounts	\$125 (were up to \$195)
7" Crucifix Mount (<i>to fit No. 52</i>)	
10" Crucifix Mount (<i>to fit No. 53</i>)	
12" Crucifix Mount (<i>to fit JC-8510-L, JC-2755-N, JC5045-N, JC-9593-L</i>)	
15" Crucifix Mount (<i>to fit 814 Antique Gold or Silver flat, JC-9941-T</i>)	
15" Curved Crucifix Mount (<i>to fit 814 Antique Gold or Silver curved</i>)	

Cremation Memorials/Urn

A wide range of one-off limited stock cremation memorials is available for purchase. Please discuss with your funeral arranger for further information.

Children's Funerals

As Victoria's oldest family-owned funeral company, Nelson Bros Funeral Services cares for families in its community. We do not charge a Service Fee for funerals of children up to the age of fifteen years of age.

Service Fees – Children's Funerals

NO CHARGE

Child's Funeral 0-15 years

- 24 hours/365 day service to bring child into our care
- Personal arrangement interview to provide advice and plan the funeral, plus other appointments as necessary
- Liaison with government departments, cemeteries, crematoria, officiant, venue, musicians, florist, newspapers, media and other parties as appropriate.
- Preparation and lodgement of all necessary documentation.
- Collection of medical certificates from doctor or hospital.
- Clinical care, treatment and presentation of deceased by qualified professionals.
- White child's coffin.
- Viewing (up to 3 hours cumulative)
- Rolls Royce Hearse or Coach (depending on size of coffin).
- Funeral information and electronic guest book published on Nelson Bros website.
- Service at Nelson Bros Funeral Home.
- Prayers at Church or Chapel if required.
- Service at Church or other non-Nelson Bros location.
- Burial Service at Cemetery (if required)
- Interment of deceased at Cemetery (if required)
- Delivery to Crematorium (if required)
- Coaches for family may be added as additional fees.
- Families wishing to upgrade coffin may do so.
- In some instances some family members may be able to travel in coach with child's coffin.

Payment required in full before day of funeral.

Additional Options

Rolls Royce Coach	\$375
Mileage beyond Metropolitan area (per kilometre)	\$4
Child's Casket (instead of included coffin)	\$595
Anakie Honey Bear Urn (Blue, Pink or Pale Green)	\$165

Prepaid Funeral Fees

Nelson Bros Fees

Cremation Service Fee (<i>see description At Need Fees</i>)	\$6,550
Burial Service Fee (<i>see description At Need Fees</i>)	\$7,750
Non-Attended Service Fee (<i>see description At Need Fees</i>)	\$2,215
Prepaid Administration Fee	\$550

Products

Coffin/Casket fees	<i>as per At Need Funeral Fees</i>
Crucifix, Memorial Books & Additional Vehicles	<i>as per At Need Funeral Fees</i>

Certificates

Cause of Death – <i>signed by doctor</i>	\$88
Doctor's Cremation Certificate, Part B	\$88
Death Certificate, Registry of Births, Deaths & Marriages	\$37.40

Floral Tributes

Basic Prepaid Floral Tributes (<i>additional floral tributes may be purchased at time of death</i>)	\$300
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Cemeteries/Crematoria

Please check with each Cemetery or Crematorium if they provide prepaid internment or cremation deeds.

Other Fees payable at time of death

The following may be purchased at the time of death, not as a prepaid item:

- **Newspaper Notices**
- **Officiant Fees** (including Civil Celebrant, Priest, Minister)
- **Church Fees** – Separate Church fees may be paid at time of death
- **Musicians** (e.g. organists, vocalists, pipers, buglers) may be purchased at time of death
- **Refreshments** may be purchased at time of death
- **Audio Visual Requirements**
- **Printing & Stationery**
- **Urns/Cremation Memorials**
- **Additional Floral Tributes** – additional floral tributes may be purchased at the time of death.

Examples of Funeral Costs

Contemporary Chapel Service at Nelson Bros Chapel	Traditional Burial Service at Church	Non Attended Service
Nelson Bros Fees Cremation Service Fee \$6,550 Coffin/Casket \$1,895 <i>(e.g. Linford Rental Casket)</i> Memorial Book Included <i>(e.g. Standard Blue)</i> DVD Tribute Included <i>(up to 50 photos, 3 DVDs)</i> Urn \$270 <i>(e.g. Jackson medium urn)</i> Refreshments \$1,100 <i>(e.g. Tea & Coffee, Club Menu, 50 people)</i> Administration Fee★ \$550 Other Fees (Disbursements) Civil Celebrant Fee \$660 Doctors Cremation Certificates \$176 Death Certificate \$37.40 <i>(Registry of Births, Deaths & Marriages)</i> Newspaper Notices \$544 <i>(e.g. 2 x 4 column cm Herald Sun)</i> Floral tributes \$300 <i>(e.g. basic casket sheaf)</i> Cremation Fee <i>(e.g. Altona Memorial Park)</i> \$900 TOTAL (excl Admin Fee) \$12,432	Nelson Bros Fees Burial Service Fee \$7,750 Coffin/Casket \$2,575 <i>(e.g. James Casket)</i> Memorial Book \$80 <i>(e.g. Parchment Red)</i> Administration Fee★ \$550 Other Fees (Disbursements) Clergy Fee <i>(may vary)</i> \$400 Church Fee <i>(may vary)</i> \$250 Death Certificate \$37.40 <i>(Registry of Births, Deaths & Marriages)</i> Newspaper Notices \$544 <i>(e.g. 2 x 4 column cm Herald Sun)</i> Floral tributes \$300 <i>(e.g. basic casket sheaf)</i> Grave Fee \$2,948 <i>(e.g. Altona Lawn)</i> Interment Fee \$1,595 TOTAL (excl Admin Fee) \$16,480	Nelson Bros Fees Non Attended Service \$2,215 Coffin/Casket <i>(e.g. Mission Brown Coffin)</i> \$595 Other Fees (Disbursements) Doctors Cremation Certificates \$176 Cremation Fee <i>(e.g. Altona Memorial Park)</i> \$900 TOTAL (payment upfront) \$3,886

Note: Administration Fee is deducted for Cremation and Burial Service Fees when balance is paid within 30 days.